

Ben Ashton

Software Quality Engineer · Test Strategy & API Automation

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SUMMARY

Quality engineer leading test strategy and API automation for a development team at a \$22B credit union. Context-driven tester (Rapid Software Testing) who pairs skilled exploration with C#/.NET automation to find the risks that matter. Seeking a lead or founding QA role to build a quality practice and shape how a team ships.

EXPERIENCE

Mountain America Credit Union · Remote

Software Quality Engineer · Sep 2026 – Present

- Own the testing effort for a portfolio of ~10 APIs and supporting UIs, setting test approach and priorities for new and legacy projects
- Architect the team's automation strategy, deciding how integration tests are structured and what kinds of testing each product needs
- Led AI adoption in testing across an 11-person quality team and developers on my team, introducing AI-assisted practices for automated checks and manual testing sessions
- Coached and onboarded a mid-level quality engineer joining the team, ramping him up on our products, systems, and testing approach

Associate Software Quality Engineer · Dec 2023 – Sep 2026

- Built automated integration tests for C#/.NET APIs supporting member-facing banking services
- Wrote and maintained Test Strategies documenting the risks, scope, and approach needed to test each product
- Tested my team's APIs through MACU's core banking conversion to Corelation KeyStone, the largest in Corelation's history (1.4M members, 108 branches), plus batch script and data validation work; went live June 2026
- Applied exploratory, context-driven testing to surface risks that scripted checks missed
- Promoted to Software Quality Engineer

beatBread · Software Developer Intern · Oct 2023 – Nov 2023 · St. George, UT

- Built a full-stack Python search tool integrating first- and third-party APIs

Fast Enterprises, LLC · Implementation Intern · May 2022 – Aug 2022 · Sacramento, CA

- Developed, tested, and deployed updates to a California state government platform; diagnosed production issues in SQL Server

SKILLS

Testing: test strategy, exploratory testing, Rapid Software Testing, API testing, integration testing, UI testing, risk analysis

Automation & languages: C#, .NET, NUnit, Playwright, Python, SQL

Tools & platforms: Azure DevOps, GitHub, Git, Azure API Management (APIM), Scalar, New Relic, Microsoft SQL Server

AI: GitHub Copilot, AI-assisted test design

Leadership: test architecture decisions, onboarding and coaching, process improvement

EDUCATION

Utah State University · B.S. in Computer Science, 2023